

RTO Information

This report presents summary information about the Registered Training Organisation

Name	Newskills Ltd
Street Address	270 Rosslyn Street
City/town/suburb	North Melbourne
State	VIC
Post code	3003
NTIS number	4638

Group Report

The Group Report provides information about each nominated group and a snapshot of results for the scales measured by the Learner Questionnaire (LQ) and Employer Questionnaire (EQ).

For each scale, the Group Report presents information about the:

- count of responses used to calculate the scale score;
- average scale score; and
- variation in scale scores.

Scores are reported on the response scale of 0 to 100, where 0 means 'strongly disagree' and 100 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Group Report can be used to analyse the number, average and variation of the survey responses. Comparisons can be made across scales, to previous reports, or between learners and employers.

Group 1

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
Trainer Quality	84.5	17.9	83.3	19.2
Effective Assessment	82.6	16.6	87.5	16.0
Clear Expectations	81.4	17.4		
Learning Stimulation	79.6	17.9		
Training Relevance	81.0	17.1	84.7	17.8
Competency Development	81.2	15.3	86.7	16.3
Training Resources	82.5	17.1	83.3	19.2
Effective Support	83.5	16.7	86.1	16.7
Active Learning	79.9	14.7		
Overall Satisfaction	83.7	17.9	86.1	16.7

Administration Report

The Administration Report provides information provided by the training organisation on survey management. It provides a print out of responses entered into the SMART system.

Learner survey feedback	
Staff days spent managing learner survey	10
Cost of direct expenses of learner survey	200
Problems encountered during learner survey	Data may not have been purged in 2012
Employer survey feedback	
Staff days spent managing employer survey	3
Cost of direct expenses of employer survey	100
Problems encountered during employer survey	Poor response rate

Registering body report

26 May 2016

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Learner and employer response

	Learners	Employers
Response count (number)	101	4
Population count (number)		
Response rate (per cent)		

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	82.0	19.6	85.6	16.6
Trainer Quality	84.5	17.9	83.3	19.2
Effective Assessment	82.6	16.6	87.5	16.0
Clear Expectations	81.4	17.4		
Learning Stimulation	79.6	17.9		
Training Relevance	81.0	17.1	84.7	17.8
Competency Development	81.2	15.3	86.7	16.3
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Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Workplace facilities and over surveying
Main ways data has been used for continuous improvement	Better screening of workplace requirements